

PREPAID CARD
APPLICATION FORM

Please Insert
Applicant
Passport size
photo here

Card Division
Islam Chamber (6th Floor)
125/A Motijheel C/A, Dhaka-1000
Contact: 01713186883, 02-9513930

Please select your desire card type ☐ VISA Hajj Card ☐ VISA Travel Card ☐ Others _____

PERSONAL DETAILS

Applicant Name: _____

Name to be printed on Card (Maximum 19 characters):

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Date of Birth:

D	D	M	M	Y	Y	Y	Y
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 Sex: ☐ Male ☐ Female; Nationality: _____ NID Number: _____

Father's Name _____; Mother's Name: _____

Marital Status: ☐ Married ☐ Unmarried ☐ Others _____ Spouse Name: _____

Residence / Mailing Address: _____

Permanent Address: _____

Passport Number: _____; Expiry Date: _____ Issue Date: _____

Mobile No: 1) _____ 2) _____; E-mail _____

Profession: ☐ Salaried ☐ Self Employed ☐ Businessman ☐ Student ☐ Retired ☐ Lawyer ☐ Doctor ☐ Engineer ☐ Others: _____

Company Name: _____; Designation: _____

Nature of Business: _____; Contact No: _____

Business Address: _____

IDENTITY & ADDRESS PROOF

Please submit any one of the following valid document and tick against the document attached.

- Identity Proof: ☐ Valid Passport ☐ NID Card ☐ Driving License ☐ Birth Certificate (in that case additional Photo ID is required)
- Address Proof: ☐ Utility Bill (WASA/DESA/DESCO/Gas Bill/BTTB/Post Paid Connection) ☐ Birth Certificate ☐ Driving License

NOMINEE INFORMATION

Name: _____, Date of Birth: _____, Relationship with Applicant _____

BANK ACCOUNT INFORMATION (if any)

Bank Name: _____, Account Number: _____, Branch Name: _____

MODE OF PAYMENT

☐ Auto Debit from SBL Account ☐ Account Number: _____ Branch Name: _____

☐ Cash payment ☐ Cheque: Branch Name _____, Cheque No: _____, Amount: _____

Payment for ☐ Local: BDT ☐ International: BDT _____ @ _____ = USD: _____

Declaration: I have read, understood and hereby agree to abide by the terms & conditions (mentioned in this form) in relation to the usage, rules & regulations and other statutory requirements in respect to the SBL VISA Prepaid Card. I confirm that above information is true and correct. I agree to be responsible for all transactions through this prepaid card. If the information provided in this application for the card is falsified, the bank unconditionally preserve the rights to seize/cancel the card and/or any legal action as per law of the land.

Customer Signature & Date _____, Signature Verified by (Branch) _____

BRANCH USE ONLY

Prepaid Card Number:

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 Initial Deposit: _____

Prepaid Card total loaded amount in BDT _____ X Exchange rate _____ = USD _____

Issuing Fee: BDT _____ + 15% VAT _____ = BDT _____

• KYC (Know Your Customer) ☐ Completed ☐ Not Completed • Customer Physically: ☐ Present ☐ Not Present

Authorized by (Seal, Sign & Date) _____, Approved by Operations Manager/Branch Manager (Seal, Sign & Date): _____

CARDS USE ONLY

Prepaid Card number: _____ Date of Issuance: _____

Input Date: _____ Code: _____ All identification documents & forms received in order: ☐ Yes ☐ No

Captured by _____ Checked by _____ Approved by(Ops. Manager/ HOC(Seal, Sign & Date) _____

Prepaid Card Terms & Conditions

The Standard Bank Limited (SBL) Prepaid Card will be known as valid SBL prepaid Card issued to applicants to avail services related to drawing cash from ATMs and/or to purchase from merchants with electronic Point of Sales (POS) terminal displaying Visa logo. The necessary Personal Identification Number (PIN) for the Prepaid Card will be provided by SBL. The receipt of the card will be known as the Cardholder and he/she will be the user of the Prepaid Card. Card Account means the account which is maintained by SBL in the name of the Cardholder. Please advise the bank of any discrepancies within 30 days of card transaction(s). In the absence to do so, transaction(s) will be considered as valid transaction.

Enquiries: For any general enquiries, contact at 24/7 card-customer service numbers 01713-186883, 02-9513930 or visit any Standard Bank Limited Branch(s) or mail to card@standardbankbd.com

Card Validity: The Standard Bank Prepaid Card is valid for outside of Bangladesh (Travel Card, Hajj Card and other Cards issued against TQ/Hajj Quota).Any attempt to use Hajj Prepaid Card outside Saudi Arabia will make the USD Prepaid Card facility liable for suspension instantly. Standard Bank prohibits the use of this USD Prepaid Card for online transactions.

Cash Withdraw: For every cash withdrawal facilities there is a transaction fee which will charge as per approved schedule of charges.

Exchange Rate and Conversion: All transactions will be converted into US Dollar as at the date they are processed by Visa International in accordance with its rules. Accordingly the conversion rate may differ from in the country where the transaction occurred.

Lost or Stolen Card: If your Prepaid Card gets lost, Stolen or snatched away it should be reported immediately to 24/7 SBL Card-Customer Service numbers: 01713186883, 02-951393 or mail to card@standardbankbd.com else Card holder will liable for any card transactions.

Card Replacement: Replacement card will be issued on request of the Cardholder in case of lost/stolen/Physical card damage/Hijacked etc. and fee will be charged as per published schedule of charges.

Dispute: All disputes must be brought to the attention of the Card Division within 30 days from the transaction date. If you believe that an error has occurred you should contact Card Division immediately. All disputes are subject to jurisdiction of courts of law in Bangladesh and or VISA rules will be applicable (where required).

Voucher Retrieval:Cardholder may seek for voucher retrieval request for any transaction that is reflected on statement of the Cardholder which needs to be verified. The Cardholder will file such request within 30 days from the statement date and agreed to pay charge as per published schedule of charges.

Cardholders will be allowed to reload as and when they wish, but the total spending limit will not exceed the Travel Quota (TQ) or as guided by Bangladesh Bank.

All fees and charges that may be incurred from the use of the card will be debited from the card account. Any fees like issuance fee, load & reload fee that has already been charged may not be claimed for reimbursement.

SBL will not provide any prepaid card statement on card account and if required cardholder may collect the printing copy by paying applicable charges.

- Bank preserve the right to discontinue the service due to unviability of 3rd party service associate with this card.
- In the event any establishment/merchant fails to honor the card Bank will not be held liable in any manner whatsoever.

The terms & Conditions, fees & charges and all other information regarding the use of the SBL Prepaid card are subject to change without any prior notice at the sole discretion of SBL.

In case of any act of God, war, riot, civil disturbance, changes in the prevailing law upon which SBL has no control, and when any such cases make it impossible for SBL to abide by this agreement, SBL reverse the right to terminate this agreement prior to its without assigning any reason whatsoever.

No profit will be credited to the cardholder’s account with respect to the available on his/her Card Account.

It is the sole responsibility of the cardholder to safe-keep the card and PIN. SBL shall not be held liable for any misuse of the card.

The usage of this card is strictly guided and regulated subject to regulations stipulated by the Central Bank from Bangladesh and the Foreign Exchange Transactions Regulations, policy, Guidelines, Circulars which is/ are publish from time to time.

Mandatory Security Instructions:

- 1) Never share your Personal Identification Number (PIN) without others.
- 2) Do not keep your Personal Identification Number (PIN) with your Prepaid Card under any circumstances.
- 3) The 3 digit Card Verification Code (CVC) is very sensitive one and is required for online transaction(s). It is located at backside of your card and advised to use it safely.
- 4) Please do not handover your Standard Bank Limited Prepaid Card to any other reason whatsoever to prevent misuse of your Prepaid Card.

Required Documents for Travel /Hajj Prepaid Card:

For Individual Prepaid Card:

- A valid passport/Hajj Passport with valid Pilgrim visa
- NID copy
- Photograph
- Properly filled prepaid card application form
- KYC of the Applicant.

For Agency Hajj Prepaid Card:

- Copy of Hajj License
- Copy of Trade License
- Passport copy with valid Visa
- Hajj Pilgrims Registration Certificate (Photocopy)
- Copy of List of pilgrimage
- 02 copy Passport size photograph
- KYC of the Agent

For any update information, please call at 24/7 customer service number which is printed on the reverse side of the Prepaid Card.

Cardholder Signature:
Date:.....

PREPAID CARD KYC

Name of the Applicant _____ Date: _____

Name of the Organization _____

Family Information

Father's Last Occupation _____

Education ☐ Post Graduate ☐ Graduate ☐ Under Graduate ☐ Others (Please mention here) _____

Name of the Last Educational institution _____

Politically exposed person ☐ Yes ☐ No

Job Standing-Salaried Person

Job Status ☐ Permanent ☐ Others (Please mention) _____

Job Experience at Present organization _____ Total Job Experience _____

Business Standing-Self Employed Person

Nature of Business ☐ Manufacturing ☐ Traders ☐ Suppliers ☐ Others (Please mention) _____

Item manufactured/Traded _____

Initial Investment in BDT _____ Annual Turn Over/ Sales(Estimated) in BDT _____

Business Premises ownership ☐ Rented ☐ Owned ☐ Leased ☐ Others (Please mention) _____

Total Business experience _____

Credit Worthiness

Has Loan or Credit Card(s) with other Bank(s)/financial institution(s) ☐ Yes ☐ No

If yes, please mention repayment status of the said loans/ Credit card(s) ☐ Regular ☐ Partially Regular ☐ Irregular

Net worth of the Applicant

Residential status ☐ Rented ☐ Owned ☐ Permanent ☐ Company provided ☐ Others (Please mention) _____

Whether owned landed/residential property ☐ Yes ☐ No. If yes then total value of property (BDT) _____

Whether owned any vehicle ☐ Yes ☐ No. If yes then mention Brand Name _____

And Model Number _____

Has FD with other Bank/financial Institutions ☐ Yes ☐ No. If yes total FD value in BDT _____

Social Standing

Club Membership ☐ Yes ☐ No . If yes, provide club name _____ and Membership no _____
Annual foreign travelling frequency ☐ Less than 3 times ☐ More than 3 times

☐ Not applicable

Authorized Signature & Seal

Authorized Signature & Seal